

Case Study

ICT - Audit

Situation

With the change of the regional management and the rapid growth in the Asia Pacific region, our client wanted to create a baseline and assess their internal IT security measures. A high-level benchmark with industry best practices yielded the knowledge that certain aspects of the regional setup needed closer scrutiny.

Solution

In mid 2008 our client asked R&P to conduct a regional ICT Audit to get a clear baseline for possible improvement measures. It was agreed to visit every location and do an assessment of the situation based on R&P's own methodology. Furthermore, the client expected a clear recommendation and action plan after the project so as to plan next improvement steps.

Success

The ICT Audit was conducted in locations in Singapore, Malaysia and China during the month of August 2008. After having visited and assessed each location (a total of 6), R&P's consultant summarized the findings in a detailed report outlining the situation in all areas audited as well as a recommendation plan with possible scenarios to improve the current situation. The regional management decided to share this report with the global management team and called for a workshop in the headquarters. This workshop resulted in a decision for one of the scenarios catapulting the client to the forefront of business information technology usage. A current project shows already signs of massive communication and information improvement yielding results in the current climate.

The client contracted R&P's CIO Service to oversee the improvement projects and also coordinate regional activities.

About our client

Our client is the regional management overseeing 8 legal entities in the Asian Pacific region. The company is manufacturing high-quality construction machinery with a very high intellectual property content in its niche. The client is globally active and had revenues of € 1.4B in FY 2007.

Testimonial

'Your workshop was of outstanding value and I have hardly had a better knowledge transfer in such a short period of time'

The global CIO of our client after the workshop in the headquarters.