

Case Study

QMS Solution

Situation

Our client (confidential) had a very basic Quality Management System (QMS) in place linking the required document from a common source. One employee had to comb through the repository frequently of the QMS to identify expired documents that needed update. Also, documents that were no longer needed were still part of the QMS and made the system only harder to use.

Solution

Reppel & Partners Pte Ltd was hired to implement a sound solution at a very reasonable budget. Starting with a concept outlining the solution and describing the necessary automated processes, R&P was quickly able to engage with the client to define a meaningful solution. After all workflows were agreed and landing pages as well as common pages defined, the consultants got quickly to work to implement the prototype.

Success

Our client's quality management personnel was soon able to put their hand on a prototype that not only provided them with the desired solution but also had a clearly worded concept in hand allowing them to review the potential solution before it was even started to be implemented. Adding collaborative elements from MOSS enhanced the solution and encouraged collaboration.

About our client

The client is currently confidential until the Go Live of his solution, which will happen very soon.