

Case Study

SharePoint Solution—Program Management

Situation

Due to a major review of the IT operations in Asia Pacific, our client was facing the prospect of a number of programs that needed management and implementation. This activity required the entire middle management of the IT organization to manage and contribute at the same time. The actions were laid out but what was unclear was how to integrate the aspects communication, collaboration, implementation, documentation and steering under one roof.

Solution

The team of Reppel & Partners Pte Ltd proposed the use of an MS SharePoint Portal for the said aspects. First a detailed study of the intended look-and-feel was carried out. A wireframe provided a detailed understanding of the navigation. Then the question of following the progress of the respective programs was addressed with an elaborate Key Performance Indicator (KPI) structure allowing the CIO to review individual KPI's or summarized ones. Using MS SharePoint inherit functions such as announcements and calendars rounded up the collaborative aspects of the solution.

Success

With the MS SharePoint Portal for the program management, the CIO of our client is now in a position to not only monitor the progress of this multi-year initiative but also to communicate highly effectively with his team and steer the motivation where it is due.

About our client

The client is a leading chemical company with a massive footprint in and a clear strategic commitment to Asia Pacific.

Testimonial

'The consultants of Reppel & Partners were instrumental in getting a very quick buy-in from all stakeholders. Not only was the quality of the solution convincing but also their creativity and problem solving skills allowed us to come up with the portal in a very short period of time. We are very happy that we could use their expertise in other projects as well'

**Senior Manager, Information Solutions,
Singapore HQ**